

Customer Satisfaction Survey Random Prize Draw

This prize draw is part of the Hartfield Park Recreation Centre *Customer Satisfaction Survey 2024*.

The competition runs for the duration of survey comment period, opening 9am Friday 17 May 2024 and closing 5pm 13 June 2024.

Prizes to be drawn:

- 1 x Gym/Group Fitness passes to the value of \$157.50; or
- Up to 2 x months extension of your membership up to the value of \$155.00

Terms and Conditions

The Promoter:

The promoter of this Competition is the City of Kalamunda (the "Promoter") (ABN 60 741 095 678), 2 Railway Road, Kalamunda, WA 6076, Australia

Who May Enter:

- An entrant who completes in full, the *Hartfield Park Recreation Centre Customer Satisfaction Survey* as distributed via email to current Hartfield Park members, or a hard copy available from the Centre.
- An entrant must be an individual and not a company or organisation.
- Employees of the Promoter and any person associated with the Competition, and any organisation or individual associated with the provision of the prize(s), are not eligible to enter.
- Each entry must be entered in accordance with these Terms and Conditions. By entering the Competition, each entrant agrees to be bound by these Terms and Conditions. The Promoter may in its discretion refuse to award any prize to any entrant who fails to comply with these Terms and Conditions. All relevant instructions on the Promoter's website (if any) form part of these Terms and Conditions
- Entry into the Competition is free.
- The Competition opens at 9am Friday 17 May 2024 and closes at 5pm 13 June 2024 Western Standard Time (WST).
- Any entry received after the expiry of the Competition Period will be deemed invalid. No responsibility is accepted for late, lost, delayed or misdirected entries.
- To enter the Competition, the entrant must:
 - Submit only one entry per person. Multiple entries will deem all entries invalid.
 - The survey must be completed in full, and all contact details must be provided.
 - Be a resident in the City of Kalamunda.



Prize Awarding:

- You agree that the Promoter may use your entry and any personal details provided to the Promoter for any promotional, marketing and publicity purposes of the Promoter in any medium without notice and without any fee being paid to you.
- Winners will be notified via email or via phone.
- The name of the prize winners will be published on the City of Kalamunda Recreation Facebook page and the City's website.
- If there is any event that prevents or hinders the Promoter's conduct of the Competition or the Promoter's ability to deliver the prize to the prize winners of the Competition, the Promoter may, in its discretion, cancel the Competition and recommence it at another time under the same conditions or select another winner.
- Prizes are drawn at random (electronically by computer) and allocated to winners by the Promoter.

Exclusion of liability:

- To the full extent permitted by the law, the Promoter will not be liable for any injury, damages, expenses, or loss whatsoever (whether direct or consequential) to persons or property as a result of any person entering into the Competition or accepting or using any prize.
- This competition is in no way sponsored, endorsed or administered with Meta.

Disqualification:

- The Promoter is not responsible for any incorrect or inaccurate information, or for any of the equipment or programming associated with or utilised in this Competition, or for any technical error that may occur in the course of the administration of this Competition. The Promoter assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to or alteration of entries.