

MEMBERSHIPS AND MULTI-PASSES

MEMBERSHIP ACCESS

- By entering into a membership agreement, a member agrees to be a member of Hartfield Park Recreation Centre for the period for which they are contracted.
- Members are required to have their photo taken at the Centre. This image will appear on the membership database for identification.
- All membership cards must be shown and scanned at reception prior to entering the gymnasium or group fitness areas. Admittance may be refused if a member fails to provide their card. Lost or stolen cards will be replaced with an additional fee.
- No person under the age of 16 is allowed within the gymnasium or group fitness areas. Persons between the age of 16 and 18 must have their membership form signed or a permission form signed (casual user) by their parent or guardian allowing permission for the patron to utilise the area.
- No spectators allowed.
- Proof of identity may be required such as Drivers Licence, proof of ID card, Passport etc.
- Any guidelines from the WA State Government must be adhered to as some public health and social measures may apply throughout Western Australia based on the latest health advice.

TERMS OF AGREEMENT

- Upfront Memberships and Multi Passes: The term of the membership agreement is as indicated on the initial receipt of payment.
- A multi pass has a 12-month validity and must be used within this period or the unused portion will be forfeited. Extensions may be granted in extenuating circumstances that prevent the member from continuing the use of their multi pass (i.e. serious injury or illness supported by relevant documentation).
- For Direct Debit Membership terms and conditions, please refer to the Direct Debit agreement.

- In the case of an upfront membership/multi pass, you will be refunded on a pro rata basis to the remaining term of the membership/multi pass minus a \$25 administration fee to the unused balance.
- Memberships are permitted to be transferred. No transfer fees apply.
- Your membership is for your exclusive use only, no card sharing if permitted.
- Discounts are available for fulltime Australian student, Pensioners and Seniors. Current proof of residency (e.g. Rates Notice), full-time WA Student Card, Pensioner Card or Senior Card will be required.
- You may cancel this Agreement at any time by written notice to us where you produce a medical certificate stating that you cannot use the Centre because of a permanent illness or physical incapacity. This Agreement will terminate on the day we receive the notice and medical certificate, and you will be liable to pay any unpaid fees in relation to the Agreement.

CONDUCT AND BEHAVIOUR

- Management reserves the right to refuse entry, cancel a membership or request a member or casual user to leave the premises if the member does not behave in a responsible manner, is under the influence of drugs and/or alcohol or does not adhere to the terms & conditions.

CLOTHING, ATTIRE AND BELONGINGS

- No bags or other items to be taken into the gymnasium or group fitness areas. Complimentary lockers are available from reception.
- A towel is always required. Equipment must be wiped down after use.
- Enclosed suitable shoes are compulsory. Steel cap boots and/or work boots are not permitted in the gym or group fitness areas.
- Suitable sporting attire is required to be worn in the gym and group fitness areas.
- The City of Kalamunda will take no responsibility for lost or stolen property.

UNAVAILABILITY OF FACILITY OR SERVICE

- Facilities or services within the centre may be unavailable at any time due to mechanical breakdown, fire, act of God, catastrophe or any other unforeseen reasons. The City will not be held responsible or liable for such occurrences.
- The centre reserves the right to vary, add or eliminate any facility or service provided by the centre.

RENEWAL

- These Terms and Conditions apply for all future renewals of memberships, multi-passes, or casual visits.
- Outstanding Direct Debit payments are to be paid prior to entry of the gym or group fitness classes.
- Memberships will be cancelled after three consecutive dishonoured direct debit payments if prior communication is not received.
- Membership dishonoured payments will incur a bank fee per dishonoured payment.
- Membership renewal costings may change at time of renewal due to an increase in schedule of charges, promotions no longer offered or if an alternative membership type is chosen.
- A membership can be upgraded by paying the difference between the original membership and the new membership.
- Proof of concession must be shown on renewal and when requested.
- Members must inform staff if your personal information or emergency contact details change.

EQUIPMENT

- All equipment must be handled appropriately and returned after use. Please do not drop the weights.
- Any faults or damage to equipment must be reported to staff immediately.

TIME STOP

- A membership suspension request can be submitted in writing to recreation.centres@kalamunda.wa.gov.au
- The minimum number of days a membership can be time stopped is 7 days, and the maximum is 6 months.

- Under no circumstances will time stops be backdated unless it is for medical reasons and a doctor's certificate is submitted

GYMNASIUM

- It is recommended that members undertake a Fitness Appraisal prior to commencing unguided use of the gym.
- Fitness Appraisals and programs are stored on our MyWellness App which is hosted by a third-party supplier being Technogym MyWellness.
- During peak times, time limits may apply on cardio equipment.
- Please allow other members to work in with you during rest periods.

GROUP FITNESS

- Class passes received from reception must be given to the instructor prior to the commencement of each class.
- Clients must arrive at least 5 minutes prior to a group fitness class commencing. Entry will not be permitted once the class has commenced.
- Maximum attendance numbers apply to all classes.

YOU AND YOUR HEALTH

- If you have an injury, health condition, or any other issue that could affect your exercise regime, we strongly recommend you consult your health professional and/or our gym instructors before commencing an exercise program.
- If you experience pain or difficulty with any exercise, stop immediately and seek assistance from our staff.