



Community Social Inclusion
Community Engagement Report
UPDATED - AUGUST 2021





2021 Update

The City of Kalamunda released the draft Social Inclusion Plan (Plan) for feedback in July 2021. The survey asked for qualitative feedback regarding support for the Plan, clarity, inclusivity and the included goals/measures for success.

Background

The draft Plan provides a framework to ensure our community is more inclusive and people feel valued, respected and connected. With this in mind, it has been created to help guide the City and ensure our facilities, programs, activities, and events are inclusive and accessible to all.

Guided by this belief, the City created goals intentionally broad and far reaching so we can be flexible and adapt to the changing needs of the community, while giving the City an opportunity to identify the ways it can increase access and inclusion for our community through the work we do.

Both the community and stakeholders were encouraged to have their say on the draft Plan with comments closing 5pm, Wednesday 4 August 2021.

Raising Community Awareness

The City promoted the draft Plan through both on and offline channels.

- * Social Media - campaign rolled out via Facebook, Instagram, Linked In, Twitter
- * Website Notice
- * Enewsletter - direct feedback link issued to those who participated in the 2020 survey (103 people)
- * Emails direct to Stakeholders, community, business and supporters/advocates
- * Surveys issued to City Admin Building and libraries

Results

- * Two (2) survey responses from the community
- * One (1) stakeholder submission
- * City of Kalamunda Staff-Peer Review

Feedback regarding the draft Plan:

- The shire (City) is trying to include all aspects of inclusivity
- Clear
- Easy to read
- Goals are supported

2021 Engagement Overview

Highlights

TOTAL VISITS	MAX VISITORS PER DAY	NEW REGISTRATIONS
36	4	0
ENGAGED VISITORS	INFORMED VISITORS	AWARE VISITORS
2	11	17

TRAFFIC CHANNEL	AWARE VISITS	INFORMED VISITS(%)	ENGAGED VISITS(%)
DIRECT	31	18 (58.1%)	0 (0%)
SOCIAL	0	0 (0%)	0 (0%)
EMAIL	0	0 (0%)	0 (0%)
SEARCH ENGINE	1	1 (100%)	0 (0%)
.GOV SITES	2	1 (50%)	0 (0%)
REFERRALS	0	0 (0%)	0 (0%)

CURRENT STATUS

The City's Community Development Team has reviewed feedback regarding the draft Plan and made minor adjustments including reducing the number of goals to better reflect shared outcomes.

Background - 2020 Report

The City of Kalamunda engaged with stakeholders to increase community awareness around Social Inclusion and to ascertain how the City might best support existing services; and what additional services might be required.

Stage 1 - Existing Social Inclusion Services

From 31 July 2020, consultation was undertaken to seek what services were on offer for the community, in the not-for-profit community development or health and wellbeing space in the Perth Metro; and what programs or services were available in the City of Kalamunda. Sixty one responses were received via the Engage portal.

One of the questions asked was "What do you see as the single largest social inclusion issue or challenge within the City of Kalamunda?"

Based on the answers provided, a list of 17 key issues were identified and were used to guide the Community Social Inclusion Engagement. The 17 issues were:

1. Accessibility to information
2. Alcohol abuse
3. Anti-social behaviour (stealing, graffiti etc)
4. Bullying and Harassment
5. Discrimination (age, gender)
6. Domestic Violence
7. Drug abuse
8. Gambling
9. Homelessness
10. Housing affordability
11. Mental Illness
12. Obesity
13. Poverty
14. Racism
15. Smoking
16. Social Isolation
17. Unemployment

The community was then asked to select and respond to what they thought were the top 3 issues (including any not listed).

Stage 2 - Community Response to Social Inclusion

From 3 September 2020 to 29 October, the City asked the community what they thought the Top 3 social issues were within the City of Kalamunda community, and provided them with the opportunity to have their say as to how they might be addressed.

The City of Kalamunda is investigating Social Inclusion, with the view of improving the ability, opportunity, and dignity of disadvantaged people, to participate and be included in all aspects of our community.

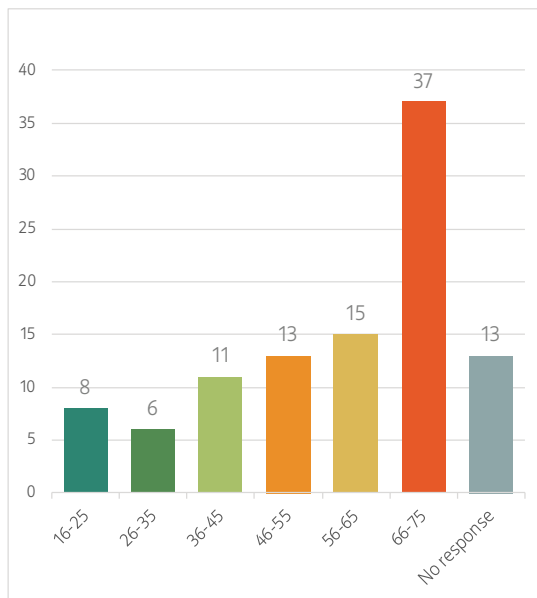
Stage 1:
Existing Social Inclusion Services
Initial engagement ran from 31 July 2020 to 30 August 2020; with ongoing engagement to identify any new or additional services.

Stage 2:
Community response to Social Inclusion
Engagement ran from 3 September to 29 October 2020.



Engage Demographics

Age of Respondents



Gender of Respondents

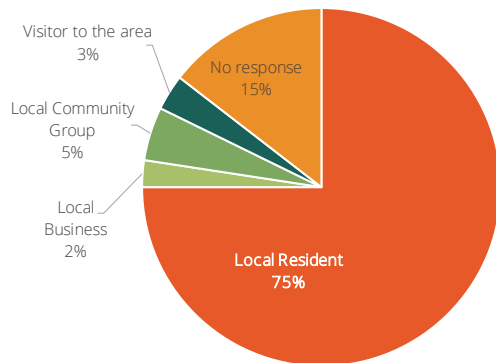


56.3% of respondents were female
26.2% of the respondents were male
17.5% of the respondents declined to answer

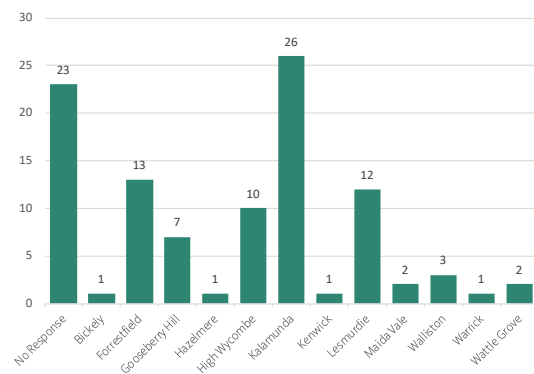
Engage Traffic

- 430** Total visits
- 91** Maximum visits per day
- 159** Informed Visitors
- 365** Aware Visitors

Connection to the City of Kalamunda



Suburb of Respondents



The Survey received 103 submissions


Top Social Media Posts

Post Details

City of Kalamunda
Published by Buffer [?] · 20 August · 🌐

We want to hear from all not-for-profit and community organisations! The City is developing a report on Social Inclusion and wants to know what services you have on offer for our community. Are you a not-for-profit in the community development or health and wellbeing space in the Perth Metro? Do you have programs or services in the City of Kalamunda?

If the answer is YES, please help us connect to the community by completing our Social Inclusion Services Survey before Tuesd... [See more](#)



engage.kalamunda.wa.gov.au/
Social Inclusion Services Survey

Performance for your post

1,349 People Reached

1 Likes, Comments & Shares 📊

1 Likes	1 On Post	0 On Shares
0 Comments	0 On Post	0 On Shares
0 Shares	0 On Post	0 On Shares

11 Post Clicks

1 Photo views	2 Link clicks 📊	8 Other Clicks 📊
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NEGATIVE FEEDBACK

2 Hide post	0 Hide all posts
0 Report as spam	0 Unlike Page

Reported stats may be delayed from what appears on posts


Post Details

City of Kalamunda
Published by Buffer [?] · 1 October · 🌐

Do you have a view on the top social issues? Do you advocate for Social Inclusion? We want to hear your voice. 🗣️👏

Complete our short survey and provide feedback now: <https://bit.ly/3jnEjYc>

The City is developing a report on Social Inclusion, with the view of improving the ability, opportunity, and dignity of disadvantaged people, to participate and be included in all aspects of our community.



engage.kalamunda.wa.gov.au/
Community Social Inclusion Survey

Performance for your post

2,917 People Reached

16 Likes, Comments & Shares 📊

7 Likes	2 On Post	5 On Shares
0 Comments	0 On Post	0 On Shares
9 Shares	8 On Post	1 On Shares

37 Post Clicks

8 Photo views	13 Link clicks 📊	16 Other Clicks 📊
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NEGATIVE FEEDBACK

1 Hide post	0 Hide all posts
0 Report as spam	0 Unlike Page

Reported stats may be delayed from what appears on posts


Post Details

City of Kalamunda
Published by Buffer [?] · 3 September · 🌐

The City is developing a report on Social Inclusion, with the view of improving the ability, opportunity, and dignity of disadvantaged people, to participate and be included in all aspects of our community.

The City of Kalamunda wants to know what you think are the top social issues?

Please complete the survey below by 5:00pm 21 September 2020... [See more](#)



engage.kalamunda.wa.gov.au/
Community Social Inclusion Survey

Performance for your post

2,363 People Reached

13 Likes, Comments & Shares 📊

8 Likes	3 On Post	5 On Shares
1 Comments	1 On Post	0 On Shares
4 Shares	4 On Post	0 On Shares

65 Post Clicks

5 Photo views	15 Link clicks 📊	45 Other Clicks 📊
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NEGATIVE FEEDBACK

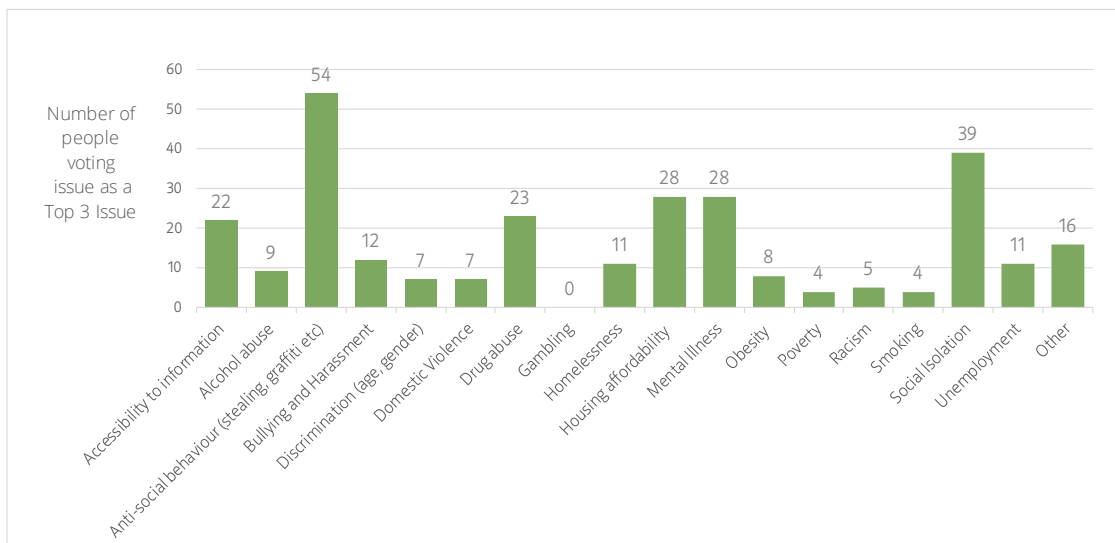
1 Hide post	1 Hide all posts
0 Report as spam	0 Unlike Page

Reported stats may be delayed from what appears on posts

Survey Results

Top 3 Social Issues

Top 3 social issues that respondents believe to be most apparent within the City of Kalamunda community, from the list supplied.



Other:

Respondent	Other Top Issues supplied by respondents
20	Aged Care Services
29	Animal Cruelty: dogs left in small confined areas that bark all day.
25	Barking dogs.
62	Bushfire preparations.
65	Dental health.
31	Hoon driving
58	Hooning
98	Hooning
65	Housing affordability
57	I believe "Welcome to the country" is very discriminatory. I don't need "welcome to the country" as I was born in Perth and as thus belong to the country. If you think im racist I am no more than the Aborigines.
49	I believe people can be a product of their environment. If your neighbourhood looks like a shit hole, it affects your pride, community participation and motivation.
30	In the City of Kalamunda the other issue I am most concerned about is keeping the unique character of the area.
77	Inclusiveness and accessibility for ppl with special needs, seniors, ppl with requiring mobility aids etc
25	Lack of police presence
86	Lack of respect and consideration for preservation of the natural environment
27	Lack of upmarket stores and takeaway, like Mc Donald's, KFC and Hungry Jacks
62	Local businesses need more encouragement.
65	Mental health
65	mental illness

Survey Results continued

Respondent	Other Top Issues supplied by respondents
73	mental illness
38	More engagement for community activates
33	Noise nuisance. Constantly bombarded by noise pollution. Sirens, dogs barking, radios up loud, repeated parties with associated music/noise, off road bikes, cars hooning, neighbours loading vehicles with equipment to run their business early morning or late night, children playing on the street (also hazardous). There is no consideration for others who might like some peace and quiet occasionally and it has become very stressful. Home in the forest feels more like home in a zoo lately. Needs to be a compromise somehow.
29	Noise: on a Sunday, chainsaws leaf blowers, Private builders, etc
26	Not enough facilities for the aged care when they can no longer be at home.
25	Out of control traffic and traffic noise.
53	Pedestrian Safety
71	Personal safety
	Pollution: green fires, litter on verge
19	Pretty poor disability access & parking
55	safe footpath/road access for walkers and social cyclists
62	Short term accommodation (air BNB) affecting quiet enjoyment of residents.
65	social isolation
18	There is not many things young People with a Disability are catered for in our Shire up the Hill. This is for Social Recreation where they can mingle with the public but still be cared for by their carers.
17	Tonkin Hwy / Hale Rd intersection Overpass
6	Unemployment
39	Vehicle Hooning
29	Wild cats destroying native birds and small animals.
76	Youth disengagement & disrespect
120	Youth Services

Survey Results continued

Respondent	Top 3 Issues selected	What was the reason for choosing these top three social Issues? [Sic]	How do you believe this could be addressed at a City wide level? [Sic]
1	<ul style="list-style-type: none"> • Unemployment • Domestic Violence • Housing affordability 	Because they were the top 3 ..	Shopping centre education
2	<ul style="list-style-type: none"> • Racism • Mental Illness • Housing affordability 		
3	<ul style="list-style-type: none"> • Drug abuse • Anti-social behaviour * • Alcohol abuse 	Stealing seems to be related to drug abuse. Zig Zag used at night for drug abuse and drinking.	Close Zig Zag permanently. Focus on fighting drug abuse. You only need a few drug users to spoil an entire city. Police already knows exactly who the most common problems and culprits are,
4	<ul style="list-style-type: none"> • Accessibility to information • Mental Illness • Social Isolation 	These reasons mainly relate to COVID and aged accessibility to services people contact	
5	<ul style="list-style-type: none"> • Social Isolation • Housing affordability • Homelessness 	Witness, people talking about	
6	<ul style="list-style-type: none"> • Anti-social behaviour * • Bullying and Harassment • Mental Illness • Unemployment 	Because I've experienced those topics in my life and want to help others	local radio, advertisements
7	<ul style="list-style-type: none"> • Mental Illness • Anti-social behaviour * • Homelessness 	Work and live in the area. Noticed these issues specially around Forrestfield + Wattlegrove High Wycombe. Limited Resources available to help address these issues. Deal with homelessness issues on a regular basis in Environmental Health Services.	1) Develop partnerships with external agencies (community groups, churches etc). 2) Develop guidelines to help staff deal with these issues or provide staff with relevant information to help with enquiries relating to the above matters. + help provide assistance to the community
8	<ul style="list-style-type: none"> • Bullying and Harassment • Drug abuse • Homelessness 	if you fix Homelessness, maybe less people on DRUGS and maybe less Harassment, they can then get work which will give self worth, make them safe and part of the community again. The three I think go hand in hand	Build small housing complexes, even do railway carriages up to make comfortable, it does not have to be expensive, all they need is a roof over their head & make them safe
9	<ul style="list-style-type: none"> • Bullying and Harassment • Mental Illness • Racism 	They are a big part of society and there is a belief that you don't talk about any of it. We need to change that by talking about it!	Training events/info sessions at libraries for the community.
10	<ul style="list-style-type: none"> • Accessibility to information • Homelessness • Housing affordability 	Accessibility to information has been attended promptly & informative Housing:- More accessible to homelessnes. All issues to be given high priority, regardless of Income issue	More interaction with the Public all grievances to be held with one to one as per individual circumstances
11	<ul style="list-style-type: none"> • Accessibility to information • Drug abuse • Social Isolation 	Working with elderly people, hearing their concerns	
12	<ul style="list-style-type: none"> • Bullying and Harassment • Domestic Violence • Mental Illness 	Increase of unemployment Everyday stress in life including financial hardship COVID	Community events Community contacts for assistance School activities to increase minimising bullying
13	<ul style="list-style-type: none"> • Anti-social behaviour * • Drug abuse • Mental Illness 	affect house and personal security	lobbying the State govt for more regular patrols of kalamunda - some sort of guarantee of presence at the top of the hill . Introduce security patrols for local businesses. Increase CCTV

Respondent	Top 3 Issues selected	What was the reason for choosing these top three social Issues? [Sic]	How do you believe this could be addressed at a City wide level? [Sic]
14	<ul style="list-style-type: none"> • Social Isolation • Mental Illness • Unemployment 	These are issues most commonly raised in my circle of friends - both personal experience and broader observations.	More free events which foster community, diversity and inclusion. Easier opportunities for people to network and contribute towards greater good. More opportunities for those out of work to meet with people who have work on offer (like a local jobswap or something).
15	<ul style="list-style-type: none"> • Anti-social behaviour * • Smoking • Unemployment 	My house got graffitied a while back, I don't like smoking and covid effecting everyone's employment	Fast clean up on graffiti and cover large walls with art. No smoking in town centers. And not sure.
16	<ul style="list-style-type: none"> • Housing affordability • Social Isolation • Anti-social behaviour * 	The others don't seem a big problem in this area. And as a senior I feel safe and well looked-after in kalamunda.	A police presence in town - small police station. Using the Jack Healey centre better to bring all isolated people together - not just for seniors. Not much can be done re housing affordability- it's a free market. And the only option of building lots of cheap housing would bring other problems to town.
17	<ul style="list-style-type: none"> • Anti-social behaviour * • Other • Poverty 	because they are real, happening daily	change the attitude to life, with the younger people. the world does not owe them a life, they need to do what we did earn it.
18	<ul style="list-style-type: none"> • Housing affordability • Social Isolation • Other 	I have a daughter who is vision impaired, does not drive, and is not mature for her age of 41 years. Many of her friends still live with their parents and rely on them for support and transport. There is no group units (that I know of) for people like this and their parents get older and find it difficult to manage as the years go on. Small Houses for them just don't come on the market very often. Some of these people become Socially isolated as they get older.	I suppose a survey could be done of this group. Both at Schools with Special Education students and those in the workforce still living with ageing parents who will one day need their own accommodation but still wish to live in the Shire of Kalamunda.
19	<ul style="list-style-type: none"> • Anti-social behaviour * • Housing affordability • Other 	They are all self-evident surely; Except possibly the disabled one and that affects me personally	Try to get more security or ask for more cops on the beat. Council can't do anything about housing affordability. Extra disabled parking spots would be a definite plus
20	<ul style="list-style-type: none"> • Accessibility to information • Other: 	Many city residents are elderly , or approaching old age, services such as fitness classes, group outings (for the isolated and single people) and general social services would be beneficial. With all the younger families in the foothills more youth services would be good so they have something in the area to access. And would address some of the (alleged) criminal activity in the area.	See left
21	<ul style="list-style-type: none"> • Mental Illness • Social Isolation • Unemployment 	Covid 19 has had a big impact	Local jobs in Arts, Music and environmental projects
22	<ul style="list-style-type: none"> • Anti-social behaviour * • Housing affordability • Mental Illness 	There are a lot of hooning graffiti and anti social behaviours	More street cameras, speed bumps
23	<ul style="list-style-type: none"> • Anti-social behaviour * • Mental Illness • Alcohol abuse 	Hooning around at night drunk or drugged	More police

Respondent	Top 3 Issues selected	What was the reason for choosing these top three social Issues? [Sic]	How do you believe this could be addressed at a City wide level? [Sic]
24	<ul style="list-style-type: none"> • Anti-social behaviour * • Bullying and Harassment • Racism 	Forrestfield has an element of anti social behavior and racism where some continually break the law and there seems to be very little police action. The racism in mostly opposite to what we are led to believe	More ranger presents around park areas
25	<ul style="list-style-type: none"> • Anti-social behaviour * 	Because they are the relevant issues. 'Diversity' and 'inclusion' - WTF are you talking about - get on with looking after what you're paid to do - roads, rubbish and lower rates.	
26	<ul style="list-style-type: none"> • Mental Illness • Domestic Violence • Homelessness • Other 	They are issues that have a visible impact on people living in Kalamunda and a whole lot that is hidden.	More information, education and public engagement led by the CoK. Intelligent zoning of aged care housing in contact with other age groups - kids, dogs, schools etc. Plan land use so that it keeps the varies groups in the community connected to each other.
27	<ul style="list-style-type: none"> • Housing affordability • Unemployment • Other 	Businesses are closing and that has a impact on unemployment, I am looking for work and I think it would give a lot more young people work opportunities	I think a lot of people agree with not having popular takeaways like all the other surrounding suburbs especially for people in the Bickley and Carmel areas or nice shops.
28	<ul style="list-style-type: none"> • Social Isolation • Housing affordability • Discrimination (age, gender) 	As people age, they become less able to get out and about. Buses in the area are not always easily accessed; suitable housing close to bus stops is not available.	I'm not sure, but there needs to be a search for land that is close to bus routes where housing for the older residents could be deoloped.
29	<ul style="list-style-type: none"> • Anti-social behaviour * • Bullying and Harassment • Other 	After 40 years (same address) I have seen a marked change in the Lesmurdie area. A loss of social responsibility, and house holds that have no consideration for their neighbors and the local community.	An educational program on social responsibility and enforce by suitable penalties.
30	<ul style="list-style-type: none"> • Drug abuse • Unemployment • Other 	The first two issues are usually interdependent. Drug abuse can cause unemployment and unemployment can cause drug abuse. Drug abuse destroys lives but so does unemployment. I am concerned that the leafy charm of Kalamunda should be preserved as opposed to higher density living.	Drug abuse can happen at any level, but the young are most at risk. I believe intensive education in the schools about the very real dangers of drugs may help. Unemployment has been a terrible result of the so-called pandemic, and measures need to be taken to allow businesses to operate at full capacity without hindrance in order to keep people employed. The unique character of Kalamunda can be preserved by discouraging the subdivision of larger properties, which usually involves removing trees, and a limit set on the number of units allowed in the area.
31	<ul style="list-style-type: none"> • Social Isolation • Other • Anti-social behaviour * 	<ol style="list-style-type: none"> 1. Anti-social behaviour - litter, dumping, camping and drug paraphernalia in bushland and water reserves; loud all night partying; house break-ins; mountain bikes on unauthorised trails 2. Social isolation - many older single-person households 3. Hoon driving - evenings/nights, burnouts, dangerous intersections (King/Lesmurdie Rd East/Stanhope; Jackson/Stanhope; King/MWR); poor driving behaviour, including around cyclists, on MWR. 	<ol style="list-style-type: none"> 1. Action taken upon reporting to City, including fines/follow up with responsible adult where relevant; greater ranger patrols and visible police presence; signage 2. Good neighbour network promotion and tools to assist willing participants. City-driven free social events and free transport. 3. Visible police presence, speed cameras, stop signs, pavements (for pedestrians), traffic calming devices

Respondent	Top 3 Issues selected	What was the reason for choosing these top three social Issues? [Sic]	How do you believe this could be addressed at a City wide level? [Sic]
32	<ul style="list-style-type: none"> Mental Illness Social Isolation Unemployment 		
33	<ul style="list-style-type: none"> Drug abuse Anti-social behaviour * Other 	Much of the anti-social behaviour is triggered by drug abuse. Work on the root of the problem and the benefits will flow up the line. Citizens are becoming more & more entitled and showing less and less respect for their fellow human beings.	Greater focus on residents rights (not brushed off as petty) to some degree of peace. Greater focus on the seemingly smaller issues because these lead on the bigger ones. More ranger involvement and consequences for anti-social behaviour. More visible police presence.
34	<ul style="list-style-type: none"> Anti-social behaviour * Social Isolation Unemployment 	developing community feelings, especially for youth; and supporting small business,	
35	<ul style="list-style-type: none"> Anti-social behaviour * Discrimination (age, gender) Obesity 	The design & traffic management of the main shopping precinct discriminates against pedestrian elderly, mobility impaired, youth & families. Increased population & traffic are increasing accidents, near miss incidents, conflict & road rage. There is inadequate parking at many locations. Antisocial behaviour & obesity are improved by increasing free community facilities. The parks in the City of Kalamunda appear substandard in equipment, facilities, maintenance to other shires/"cities". eg Woodbridge Park.	Please upgrade the main shopping precinct to be more inclusive to families, elderly, people with disabilities etc. Look at Belmont Forum etc. Drop the speed limit to 40km, the "pedestrians give way" raised crossings are confusing and an accident waiting to happen. Make them crosswalks in a 40km zone. Promote community with free facilities for families, young people & elderly etc Stirk Park is often littered. In the past the toilets were unclean, lack toilet paper etc, the creek smells rotten & in winter the park is muddy. Generally the quality & maintainance of most of the parks are substandard to other shires/"cities". Please remove the possible asbestos in the toilets next to the townhall. There was asbestos protruding from the "grass" at ledger road reserve & in the surrounding bushland which has a park for children, bushwalkers & surrounds a primary school.
36	<ul style="list-style-type: none"> Mental Illness Smoking Anti-social behaviour * 	Mental health is an issue in all communities and one that is only going to become more prominent. Smoking is unnecessary- it is the smokers' choice to do so and should not be forced upon those around them. I have noticed an increase in graffiti and vehicular noise in the evenings.	I would like to see a greater focus on free/ affordable support for people experiencing mental health problems within my community. Smoking should not be allowed in public spaces and should be confined to specific locations away from other people. I suggest banning smoking within the Kalamunda town centre entirely. Perhaps an increased police presence within the community would help reduce graffiti, hooning and other anti social behaviours.
37	<ul style="list-style-type: none"> Bullying and Harassment Anti-social behaviour * Alcohol abuse 	lack of respect for residents and the community assets	greater policing to deter offenders with a more visible presence of authority.
38	<ul style="list-style-type: none"> Anti-social behaviour * Housing affordability Bullying and Harassment Other 		Higher fines for Graffiti Need more activities for Youth and kids to do stop them from being bored and vandalising
39	<ul style="list-style-type: none"> Anti-social behaviour * Drug abuse Other 	We have been affected by all three	By actively supporting the re establishment of a Police Station in Kalamunda
40	<ul style="list-style-type: none"> Anti-social behaviour * Unemployment Housing affordability 	They all affect the next generation, generations	Cooperation with State & federal Governments

Respondent	Top 3 Issues selected	What was the reason for choosing these top three social Issues? [Sic]	How do you believe this could be addressed at a City wide level? [Sic]
41	<ul style="list-style-type: none"> • Accessibility to information • Unemployment • Anti-social behaviour * 	No police visible when people are hooning at night.	Night patrols
42	<ul style="list-style-type: none"> • Social Isolation • Drug abuse • Anti-social behaviour * 	I don't feel safe in my own home. We seem to have disrespectful youth, and a drug problem in the schools. And not enough for youth to do to keep them out of trouble. We have about 2500 high school kids in the area, and not much to do, and not enough police presence	More police presence, more for teens to do, better role models and mentors
43	<ul style="list-style-type: none"> • Accessibility to information • Obesity 		
44	<ul style="list-style-type: none"> • Accessibility to information • Social Isolation 	Things happen and I have no idea until after they have happened eg. plants for residents. As an older resident, I am worried about social isolation as I get older and potentially will end up on my own	
45	<ul style="list-style-type: none"> • Alcohol abuse • Mental Illness • Anti-social behaviour * 		
46	<ul style="list-style-type: none"> • Anti-social behaviour * 	Anti-social behaviour very prevalent in City of K. Also, mobile phone training at top of hill.	
47	<ul style="list-style-type: none"> • Drug abuse • Housing affordability • Obesity 	<p>From personal observations and news reports drug use throughout Perth is seriously bad., am unsure as to what the City of Kalamunda could do to help reduce this other than widespread CCTV and testing of waste waters from the City to compare against Perth as a whole PLUS applying as much political pressure as possible in concert with other municipalities, to catch, at all levels, the sellers of illegal drugs.</p> <p>It only take casual observation to see that obesity is a problem. Kalamunda is to be applauded for it does much to support exercising but no doubt more could be done.</p> <p>Real wages seem to have lost the struggle to keep up with house prices. This has been ameliorated somewhat by declining prices over the past 10 years but construction and land costs seem to have remained high. There are opportunities in Kalamunda to make more land available at lower but still commercial prices.</p>	<p>Drugs - define the problem in Kalamunda e.g.-:Via Police reports, testing wastewater and CCTV.</p> <p>Housing - Consider ways and means of making more affordable, land available coexisting with opportunities to increase reticulation of deep sewage, water, gas and secure electrical supplies.</p> <p>Obesity - More emphasis on healthy living and opportunities for people to exercise or at least be evaluated to determine what their options are.</p>
48	<ul style="list-style-type: none"> • Social Isolation • Homelessness • Anti-social behaviour * 	<p>There are older people in the community who came here from other countries with their spouses and children. They have seen their children grow up, get married and have children of their own, in many instances their spouses have passed away. Because they spoke their own language at home and associated with people from their country of origin, they never learned to speak English. They find themselves isolated even during family gatherings.</p> <p>We seen hoons burning their car tires on the road. Street signs are deliberately graffitied, same with public benches and bus shelters. Rubbish left in the bush.</p> <p>There are people in our community facing hard times, often unseen.</p>	<p>Conducting English language sessions helpful but often isolated residents that I refer to don't drive and rely on family members to take them anywhere. Probably pairing a friend/volunteer with isolated resident to engage in English Language conversation.</p> <p>Install CCTV to catch anti-social behaviour and have them do community services to compensate.</p> <p>Get churches and charities like St Vincent de Paul to visit vulnerable families and see what help they need.</p>

Respondent	Top 3 Issues selected	What was the reason for choosing these top three social Issues? [Sic]	How do you believe this could be addressed at a City wide level? [Sic]
49	<ul style="list-style-type: none"> • Racism • Anti-social behaviour * • Mental Illness • Other 	it's actually quite hard to pick because of the way the question is worded. The issues I've selected are the ones that are important to me.	Racism could be addressed by ensuring that Aboriginal history and culture is recognised and showcased and we also need to respect and acknowledge all cultures that live in our region - not just the colonial history - education can fight ignorance. Anti social behaviour can be addressed by improving amenities and creating more vibrant, liveable and inclusive communities.... make our suburbs something that we can be proud of and take our young people on that journey through community art and engagement. Mental illness is a huge issue everywhere, not just here.
50	<ul style="list-style-type: none"> • Housing affordability • Accessibility to information • Mental Illness 	Because I have leaning disablity	By have more thing to do disability
51	<ul style="list-style-type: none"> • Mental Illness • Anti-social behaviour * • Smoking 	For me anti-social behaviour is the most important issue to be addressed. We have been broken into several times in recent years. The last time the thieves came into our bedroom while we were asleep, found my wife's car keys and stole her car. We were subsequently obliged to install a security system at a cost of \$3000!	More police presence - need to re-establish a police station in Kalamunda. Mental illness - need free assessments Obesity - more advertising and better health and diet promotion.
52	<ul style="list-style-type: none"> • Accessibility to information • Social Isolation • Obesity 	Information is important for people as they age, as ratepayers it would be good if the City runs programs of what is available within the City: Health programs! Subsidized fitness classes for the elderly. With obesity as an issue, programs on healthy diet choices exercise, any gathering would help people get to know like minded members of the community.	Gather information from a selection of people across the community - special interest groups Ask for information in a questionnaire - the City could visit groups and give information about programs.
53	<ul style="list-style-type: none"> • Social Isolation • Mental Illness • Other 	A lot of roads don't have footpaths and vegetation right up to the verge which makes it dangerous to walk to exercise, especially around corners where you can't see because of the vegetation. Many of the public open spaces between houses that could be used for walks (or for access by fire fighting equipment) have overgrown or been claimed by neighbours. Many of us don't know the people who live in their street and are feeling isolated. And I've noticed an increase in mental illness, including the elderly with worsening dementia like issues.	Build more footpaths; clear verges to make walking safer; clear & reclaim public open spaces between houses to allow walkers to use them and give access to fire-fighters. Provide more affordable aged care.
54	<ul style="list-style-type: none"> • Obesity • Bullying and Harassment • Anti-social behaviour * 	Obesity: When I drop my kids off at school I notice the obesity of many parents. Bullying and Harassment: I have personally been victim to harassment within the city, sometimes in a vehicle sometimes in person. Anti social behaviour: Groups of youths loitering is usually fine with me but when they leave rubbish, graffiti and crime in their path its unacceptable.	Something for the teenagers to do. A motocross track, and somewhere to let off steam

Respondent	Top 3 Issues selected	What was the reason for choosing these top three social Issues? [Sic]	How do you believe this could be addressed at a City wide level? [Sic]
55	<ul style="list-style-type: none"> • Anti-social behaviour * • Social Isolation • Other 	Safety and social connection for older residents. Accessibility to our facilities is difficult without a car. Busses are limited and our roads and footpaths do not encourage foot or casual cyclist traffic, largely due to poor maintenance of surfaces and overhanging shrubbery. Shopping centres and parks provide minimal seating for rest areas.	Support community watch programs, patrols and cameras. Sweep footpaths and trim shrubs to ensure safe access. Enforce parking restrictions on footpaths, they are often used as parking areas by trade and service vehicles. More seating in parks and gardens. Encourage same in shopping centres.
56	<ul style="list-style-type: none"> • Racism • Anti-social behaviour * • Drug abuse 		
57	<ul style="list-style-type: none"> • Discrimination (age, gender) 		
58	<ul style="list-style-type: none"> • Discrimination (age, gender) 	Pollution (visual and Airborne) and noise, health of residents.	Faster response by police and city rangers to complaints. More exercise and diet related programmes.
59	<ul style="list-style-type: none"> • Drug abuse • Housing affordability • Anti-social behaviour * 	Drug abuse because it is the cause of a lot of the other problems. Housing affordability because every person needs and wants a place to call their own to be settled and content and safe. Anti-social behaviour because it upsets and hurts and annoys other members of the community.	
60	<ul style="list-style-type: none"> • Housing affordability • Homelessness • Obesity 	Housing affordability:- children re finding it difficult to buy into the market. Homelessness:- I live in Kenwick and often see 1 or 2 people begging at Maddington Metro. Obesity:- When out and about, I see many overweight adults and children, esp children I expect, so much junk food is so cheap and affordable. There's a lot of education in Primary Schools but I fell it drops off in the secondary years.	Obesity- despite regular advertising about fruit and veg and exercise, I feel the convenience of fast foods outweighs the need to focus on "healthy" foods esp for young families in low socio economic areas. This is very noticeable when out shopping- noticing items in other peoples trollies.
61	<ul style="list-style-type: none"> • Social Isolation • Mental Illness • Homelessness 	What came up in the course about the community member.	MHFA Training
62	<ul style="list-style-type: none"> • Other 	We like our lifestyle and basically want to enjoy it as it is/could be with a strong local government who will act to ensure residents are protected and encouraged to support the local community.	Yes and need to be strong and willing to act not say we don't have the resources. Turn a blind eye.
63	<ul style="list-style-type: none"> • Alcohol abuse • Anti-social behaviour * • Social Isolation 	Anti-social behaviour at the shopping centre- Breakins at local shops, speed when driving- No stopping at crossings, hooning around ovals and some of the streets.	Street Lighting? A local police station in Kalamunda again please.
64	<ul style="list-style-type: none"> • Alcohol abuse • Anti-social behaviour * • Domestic Violence 	Have noticed this on the streets of Kalamunda.	Get a police station in Kalamunda.
65	<ul style="list-style-type: none"> • Alcohol abuse • Domestic Violence • Obesity 	Hard to pick just three, but what I have chosen would relate to within our local community. There are so many social issues it may be up to the people with greater knowledge and understanding. Social isolation from bereavement divorce or other issues.	Truly I do not know apart from closer monitoring of at risk people.

Respondent	Top 3 Issues selected	What was the reason for choosing these top three social Issues? [Sic]	How do you believe this could be addressed at a City wide level? [Sic]
66	<ul style="list-style-type: none"> Housing affordability Social Isolation Anti-social behaviour * 	<p>Housing for older residents are high and sometimes when they sell their homes they cannot afford to stay in Kalamunda.</p> <p>Social isolation is not just a problem in Kalamunda it is nation wide and needs to be addressed.</p> <p>Anti-social behaviour again has become nationwide and not just in Kalamunda, maybe there is not enough for young people to do.</p>	
67	<ul style="list-style-type: none"> Accessibility to information Housing affordability Social Isolation 	<p>As there is a large population of over 50 and units. Some older people do not feel confident to drive to events and walking could be too far. Information is largely via internet sites and sometimes hard to navigate and frustrating. To downsize to small from larger property often to purchase smaller unit near town is more than what the sale of their property is.</p>	<p>Maybe community bus that goes regular circuit to main depts. of community activities.</p>
68	<ul style="list-style-type: none"> Domestic Violence Homelessness Housing affordability 	<p>All three are major issues affecting the well being of citizens over many years and increasing severely by 2020. The social responsibility undertaken by communities, local gov and state gov has been abandoned.</p>	<p>A return to social responsibility is imperative, as outlined overleaf. Simple measures would be a start ie: engage with people via forums, etc to ascertain community involvement.</p>
69	<ul style="list-style-type: none"> Housing affordability Discrimination (age, gender) Obesity 	<p>Housing and discrimination on age is near to our desire as we are attempting to borrow for a home loan.</p> <p>Obesity and diabetes is also a reason for coming to this event.</p>	
70	<ul style="list-style-type: none"> Drug abuse Alcohol abuse Anti-social behaviour * 		<p>Kids roaming the street</p>
71	<ul style="list-style-type: none"> Bullying and Harassment Poverty Anti-social behaviour * 	<p>I think these issues impact on the community as a whole, especially sundays</p>	
72	<ul style="list-style-type: none"> Accessibility to information Social Isolation Anti-social behaviour * 	<p>People need to be able to access through newspapers, email etc. There are a lot of people without computers and "need to know".</p>	<p>More information in newspaper and rec centres. more police patrols and even a station presence again in Kalamunda. Checking on people left in their homes and being able to reach out.</p>
73	<ul style="list-style-type: none"> Drug abuse Housing affordability Social Isolation 	<p>If people had affordable housing most things would fix themselves.</p> <p>Homelessness is getting worse.</p>	<p>Soup Kitchens Youth centres</p>
74	<ul style="list-style-type: none"> Drug abuse Social Isolation Homelessness 	<p>Fix these and a big problem is fixed.</p>	<p>Have a youth centre</p>
75	<ul style="list-style-type: none"> Accessibility to information Obesity Smoking 		
76	<ul style="list-style-type: none"> Anti-social behaviour * Drug abuse 	<p>I think we need to do more for youth services to ensure our youth feel connected to the community.</p>	<p>Provide more services & facilities for youth to hang out. Engage them.</p>

Respondent	Top 3 Issues selected	What was the reason for choosing these top three social Issues? [Sic]	How do you believe this could be addressed at a City wide level? [Sic]
77	<ul style="list-style-type: none"> • Mental Illness • Social Isolation • Other 	Observation and personal experience, listening to my mum and her very able tho elderly friends.	Shops having self opening doors and accessible entrances eg no steps (Forrestfield is good the Haynes St is a nightmare) MH + social inclusion : ppl connecting with those identified as being socially isolated eg : telephone call to the person = connectionlots of \$\$ spent on awareness tho the actions are not often carried through. Our own MLA's office (Kalamunda) has been identified by PWD as an extremely inaccessible office eg : location, steps, door etc ...
78	<ul style="list-style-type: none"> • Social Isolation • Drug abuse • Anti-social behaviour * 	I don't feel safe in some areas. The drug problem makes people make bad choices to feed their supply. Social isolation is a big issue too, especially for my age group, 50s.	More police patrols Harsher penalties for drug suppliers More social group gatherings for isolation, targeted for specific groups.
79	<ul style="list-style-type: none"> • Anti-social behaviour * • Social Isolation • Drug abuse 	I believe that the three social issues are linked. Drug abuse leads to stealing and isolation probably leads to alcohol abuse.	Perhaps have somewhere where people can go for help with their problems. With social isolation more free activities are needed for people to get involved in the community.
80	<ul style="list-style-type: none"> • Accessibility to information • Social Isolation • Mental Illness 	in times of great stress these 3 issues are SUPER IMPORTANT	
81	<ul style="list-style-type: none"> • Housing affordability • Anti-social behaviour * • Social Isolation 	A group on Facebook constantly posts about all the theft within the city	A greater police presence within the city or police station
82	<ul style="list-style-type: none"> • Accessibility to information • Housing affordability • Anti-social behaviour * 	Limited info provided about community events; you have to know to know Expensive Rentals in nicer areas, cheaper areas are not as nice High Wycombe that all	Get rid of High Wycombe Everything past Roe Hwy is trash
83	<ul style="list-style-type: none"> • Housing affordability • Anti-social behaviour * • Social Isolation 	Housing affordability is apparent due to the housing typologies available and due to agency in place (3-4 bed houses being occupied by 1-2 people and no alternatives (or few))	- opportunities for different housing typologies - Education of benefits + challenges opening in place and what can be done to retro fit to increase density without losing appearance. - Maintain programs to engage residents - Increase Promotion of Events + support local groups in their promotions
84	<ul style="list-style-type: none"> • Accessibility to information • Anti-social behaviour * • Housing affordability 	I find that there is no centralised place for info to be shared to all community members. Housing affordability for younger people renting/ entering the market is unaffordable in the hills area	A more salient way of delivering information. Police presence/community awareness
85	<ul style="list-style-type: none"> • Accessibility to information • Housing affordability • Discrimination (age, gender) 	Navigating the city website to find info is hard id like to buy a house but it is all to expensive I feel fitting in the 20-30yrs age bracket we don't got the attention the 50+ do	1) Make the website easier to use 2) Lower the Rates 3) Aim more things @ 20-30 yrs
86	<ul style="list-style-type: none"> • Social Isolation • Domestic Violence • Other 	Witnessing examples of this behaviour from residents in the city of kalamunda.	Regular community engagement activities that target social isolation. Increased education, communication and conversation about domestic violence. Harsher penalties for those caught destroying the environment.

Respondent	Top 3 Issues selected	What was the reason for choosing these top three social Issues? [Sic]	How do you believe this could be addressed at a City wide level? [Sic]
87	<ul style="list-style-type: none"> • Accessibility to information • Discrimination (age, gender) • Social Isolation 	Love Kalamunda but aware many older people do not join groups I need support. So many of above huge issues stay hidden so do not know if occur.	More facilities FREELY available eq. Ray Owen for Sub Hub Use. learning Centre BUS to and from center. Support for KADS Theatre
88	<ul style="list-style-type: none"> • Social Isolation • Obesity • Mental Illness 		
89	<ul style="list-style-type: none"> • Drug abuse • Social Isolation • Bullying and Harassment 	Well, throughout my school life, I have found that a lot of students are using drugs and abusing them. Social Isolation was only because people weren't allowed to socialise due to COVID pandemic. Forrestfield area; Darling Range Sport College Students are really disrespectful and rude in public, and on public transportation	Try and encourage more people to get together now since WA is in Phase 4.
90	<ul style="list-style-type: none"> • Mental Illness • Anti-social behaviour * • Unemployment 	From what I have heard on local community support forums and through my work at Gooseberry Hill Medical Centre.	Having somewhere to go for support and help, that the teenagers would feel comfortable at.
91	<ul style="list-style-type: none"> • Accessibility to information • Bullying and Harassment • Social Isolation 	Lack of knowledge about what's going on, particularly for kids and for people with disabilities. People with disabilities almost need an excuse to get together; sporting activities and social activities help achieve this, often the kids catch the school bus to school, don't have school friends nearby. Bullying is still a problem in schools - bigger problem then schools admit	Providing information on websites - newsletters providing social activities for kids.
92	<ul style="list-style-type: none"> • Accessibility to information • Social Isolation • Discrimination (age, gender) 	1) Information not linked, hard to find 2) Isolation of young and old 3) Discrimination of people of different ages instead of ability	
93	<ul style="list-style-type: none"> • Accessibility to information • Poverty • Social Isolation 		
94	<ul style="list-style-type: none"> • Accessibility to information • Social Isolation • Mental Illness 		
95	<ul style="list-style-type: none"> • Alcohol abuse • Mental Illness • Anti-social behaviour * 	I have chosen these three as generally all neighborhoods would have these issues	1. Engaging with youth 2. Social Inclusion Programs
96	<ul style="list-style-type: none"> • Drug abuse • Anti-social behaviour (stealing Housing affordability) 	In the recent years I have noticed the increase of anti-social behaviour in our City including the number of homeless people	More police officers in the area, not sure how we can address the homeless people as benefits are available
97	<ul style="list-style-type: none"> • Housing affordability • Obesity • Anti-social behaviour * 	Observation from living and shopping and working in the area	Promotion and information session and early intervention programs
98	<ul style="list-style-type: none"> • Drug abuse • Anti-social behaviour * • Other 	Evidence of drugs in isolated areas ie, zig zag, unused parks etc. Stealing is rampant in the City due to drug use probably. Can hear hoons on most nights in the area	A couple of police officers stationed at the shopping centre or at least a better schedule for coming up the hill
99	<ul style="list-style-type: none"> • Drug abuse • Obesity 	Mental illness (potential financial stress, COVID, employment) Lots of unhealthy people	Offer community based evens (act belong commit)
100	<ul style="list-style-type: none"> • Accessibility to information 	I don't really see the issues as we tend to live in our own little bubble	

Respondent	Top 3 Issues selected	What was the reason for choosing these top three social issues? [Sic]	How do you believe this could be addressed at a City wide level? [Sic]
101	<ul style="list-style-type: none"> • Drug abuse • Mental Illness • Anti-social behaviour * 	Living in Forrestfield for the past 30 years, I have noticed an increase in anti-social behaviour, increase in crime and potentially an increase in drug users	- Increase police presence and Drop in opportunities for people with mental health issues to speak with social workers
102	<ul style="list-style-type: none"> • Drug abuse • Mental Illness • Anti-social behaviour * 	Mental illness is on the rise and affects all ages within the City, in particular young people is of concern. Burglary also seems to be on the increase and of concern to a lot of residents. Drug Abuse is of concern and seems to be on the rise within the City	Increased education in the schools about mental health, increase awareness of mental health, guest speakers (workshops about mental health for all ages, increase physical activity opportunities for young people, especially over the weekend evenings
103	<ul style="list-style-type: none"> • Poverty • Housing affordability • Social Isolation 	Many people in my area of Forrestfield are in negative equity and the council is doing nothing to improve the streetscape. Residents are suffering poverty, residents are socially isolated and embarrassed to live in the area.	Improving the streetscape would provide, jobs, increase house values, assist people to socialise and be proud of their streets and neighbors.

Other comments

Respondent	Comments
3	Police station in Kalamunda.
5	N/A
8	Have soup kitchens, implement lots of community gardens have a drop in centre, especially for kids after school then gradually intergrade the older citizens as mentors, gardens, always make people happy, which is the beginning of fixing mental issues.
14	These problems are part of a much larger, global phenomena. It will be hard to turn it around given the situation we've found ourselves in, but it has to happen locally first.
16	The townsite is more of a problem right now than social problems.
17	reintroduce National Service on a state level
18	Many of these people have been brought up in the Hills with their parents or family members and are wanting to eventually live near their families but also be independent as well. There is a group called Building Friendships at present taking out many of these people on outings and teaching them to become able to live away from their families. They are funded at present by NDIS.
20	I will be very happy one the Learning Centre is back up and running at Jorgensen Park, very keen for this to be completed!
22	More open spaces for children to play and gathering areas
25	'Diversity' and 'inclusion' - WTF are you talking about - get on with looking after what you're paid to do - roads, rubbish and lower rates.
27	We have recently moved to Bushmead, but our main shopping base is Kalamunda.
29	As the shire has grown so have the aforementioned problems. Additionally, there has been an increase in home business that brings people into neighborhoods that would generally be located in the appropriate zoned areas.
30	Residents should be encouraged to value their natural surroundings and care for our bush areas.
31	City has a proud and enviable reputation for caring community values - and should focus on maintaining and building on this reputation.
33	I would love to see some minimum standard of property maintenance enforced in Kalamunda. Many resident take no pride in their homes (lawns neglected, car bodies, old tyres, rubbish lying around in the front yard). Apart from the fact that some of these problems are a safety issue, they are also an eyesore and a reflection of or community as a whole. Can't expect perfection, but a bottom line of expectation would be great (lawns mowed before the weeds are above knee height, old piles of rubbish & car bodies removed etc).

Respondent	Comments
35	The City of Kalamunda needs new signage out the front as its outdated old-fashioned wood sign says Shire of Kalamunda
37	Was a beautiful "country town", now with poor parking, badly behaved incomers (visitors at weekends) all encouraged by people trying to make it a holiday destination.
39	The City should be making loud noises about the closure of BANKS in Kalamunda, as this will cause residents to go to other centres to do banking and shopping
40	No
47	[In Reference to top social issues question - fourth option noted] Fire: Many Kalamunda properties are prone to bush fires with substantial trees on and around the property. They also have single access/exits via a driveway that can easily be blocked by trees - preventing safe exit in the event of a fire (especially at night). The availability of deep sewage, water, gas and even underground electricity should be looked at now since the subject includes housing density and, in terms of costs, optimum methods of installation. Surely Departments responsible for Water, Sewage and Energy could be encouraged to liaise in terms of installations - and thereby reduce costs. Perhaps all this has already been done???
49	Kalamunda has a beautiful town centre. I would like to see equal amounts of attention and budget spent on other suburbs, in particular, where I live in High Wycombe. I would like to see our area get the same attractive street lighting on our main roads, with banner poles for public art like you have in Kalamunda and Forrestfield. We need more street art, more creative public infrastructure, more landscaping, with a focus of native plantings. We should honour the natural history of this area - it used to be a wetland - let's preserve what we have left and use this theme across our suburb.
51	The local liberal candidate, Liam Staltari, is pushing for a police station to be re-established in Kalamunda.
52	The more information made available to people will have a positive affect on all members of the community. Obesity is a big issue, people need encouragement to move and walk more and take on interest in their health!
55	Our teenage youth need more facilities to occupy them physically. This would reduce some of their antisocial behavior. The Stirk Park plans are a good step, but slow coming and limited.
60	If possible in the future when conducting similar w/shops, id appreciate being emailed these questions beforehand to give me more time to think about these questions. If possible have handouts available at end of the session.
63	Information sessions at schools and local youth groups!
64	Stop the hooning/speeding at night. Using bad language in public.
65	Poor dental health leads to many other ailments. Poor mental health leads to many other ailments. Alcohol abuse health leads to many other ailments.
72	Moe ranger patrols needed in Forrestfield and more publicity on dog laws.
73	Need to do something for the youth of Kalamunda. Have a forum and get ideas.
77	Please put the words into action ...it's great to have a strategic plan however can we implement it?
84	All up, Kalamunda City is great but I feel there are some issues that definitely need to be looked into; like police presence.
89	N/A
91	Some councils run holiday programs for people with disabilities
103	Specifically weed control and grouped incentives to encourage streets as a whole to engage and take responsibility for the council areas.