

Communications and Engagement Plan 24/09/2021

Project Details

Project Sponsor			
Service Area:	Community Safety		
Business Unit:	Development Services		
Contact:			
Name:	Jamie Hunter Fire and Emergency Management	Job Title:	Senior Fire and Emergency Management Officer and Fire and Emergency Management Officer
Email:	Jamie.hunter@kalamunda.wa.gov.au	Phone:	9257 9999

Communications	Communications and Engagement Staff					
Service Area:	Customer & Public Relations	Customer & Public Relations				
Business Unit:	Public Relations	Public Relations				
Contact:						
Name:	Nicole O'Neill	Job Title:	Manager Customer & Public Relations			
Email:	Nicole.oneill@kalamunda.wa.gov.au	Phone:	9257 9825			
Name:	Jessie McLaren	Job Title:	Engagement Specialist			
Email:	Jessie.mclaren@kalamunda.wa.gov.au	Phone:	9257 9894			

Allocated Communications & Engagement Budget:	
Assigned Cost Code:	275710.539
Authorising Officer:	Tim Parry

Page **2** of **13**

City of Kalamunda | Community & Engagement Plan

Activity Schedule

	Activity	Communication Tool / Task	Deadline	Responsible
Planning and production	Pre-communication plan meeting	Community Preparedness review 2019-20 Meet with Bush Fire Ready	July 2021	Bushfire Ready Group / CESM / EM
	Communications and Engagement Plan drafted	Final Draft Plan with example materials	August 2021	Community Engagement Specialist
	Messaging development	 Flyers for key contact centres Home page web banner Media releases Outdoor advertising Pop-up displays 	August 2021	Community Engagement Specialist
	Engagement	 Dedicated web landing page – Have your Say Engagement HQ Poll Functions bookings for workshops 	August 2021	Community Engagement Specialist
	Communications and Engagement Plan approved	 Internal approval: Project Team – EM and Manager Customer & Public Relations City CEO 	August 2021	Customer and Public Relations Team
	Production	Flyers/handoutsPosters/bannersCollateral/merchandiseOutdoor VMB	Ongoing	Customer and Public Relations Team
	Develop collaborative presentation sessions	 Determine information and format of sessions based on interim feedback 	August 2021	Community Engagement Specialist / Project Team
	Finalise Events	Venue bookingsAttendanceWorkshop material	August 2021	CESM / Community Engagement Specialist / Project Team
	Confirm collaborative presentation sessions	Determine information and format of sessions based on interim feedback	August 2021	CESM / Community Engagement Specialist / Project Team
	🎓 Distribute flier	EVENTS: Bushfire Info Session	27 Aug 21	Community Engagement Specialist
	EDM Newsletter	EVENTS: All event update	31 Aug 21	Communications Advisor / Community Engagement Specialist
	Website News	EVENTS: Gooseberry Hill Street Meet	28 Aug 21	Community Engagement Specialist

Page **3** of **13**

City of Kalamunda | Community & Engagement Plan

Street Meet letter box drop	EVENTS: Gooseberry Hill Street Meet	28 Aug 21	Community Engagement Specialist
31 Social Media Event	EVENTS: Gooseberry Hill Street Meet	28 Aug 21	Community Engagement Specialist
31 🗐 Website Event	EVENTS: Gooseberry Hill Street Meet	28 Aug 21	Community Engagement Specialist
Social Media	EVENTS: Gooseberry Hill Street Meet	28 Aug 21	Community Engagement Specialist
Distribute flier	EVENTS: Burn SMART Demo	30 Aug 21	Community Engagement Specialist
Website News	EVENTS: Burn SMART Demo	30 Aug 21	Community Engagement Specialist
Social Media Advert	EVENTS: Burn SMART Demo	30 Aug 21	Community Engagement Specialist
31 Social Media Event	EVENTS: Burn SMART Demo	30 Aug 21	Community Engagement Specialist
31 Website Event	EVENTS: Burn SMART Demo	30 Aug 21	Community Engagement Specialist
Social Media	EVENTS: Burn SMART Demo	30 Aug 21	Community Engagement Specialist
Social Media	Burn SMART	2 Sept 21	Community Engagement Specialist
Social Media	Fire Hazard Reduction Notice	2 Sept 21	Community Engagement Specialist
Social Media	Expert post (DFES/SES/BFRG/Red Cross)	2 Sept 21	Community Engagement Specialist
Newspaper Media Release	Half Page: EVENTS: All event update	3 Sept 21	Communications Advisor / Community Engagement Specialist
Social Media	EVENTS: Gooseberry Hill Street Meet	4 Sept 21	Community Engagement Specialist
Social Media	Preparedness	9 Sept 21	Community Engagement Specialist

Page **4** of **13**

City of Kalamunda | Community & Engagement Plan

Social Media	Fire Hazard Reduction Notice	9 Sept 21	Community Engagement Specialist
Bushfire InfoSession	Perth Observatory	9 Sept 21	CESM / City EMS / BFRG
Street Meet	Gooseberry Hill	11 Sept 21	BFRG / CESM / City EMS / Kalamunda VBFB
Social Media Advert	Fire Hazard Reduction Notice	16 Sept 21	Community Engagement Specialist
Social Media	Burn SMART	16 Sept 21	Community Engagement Specialist
Social Media	Expert post (DFES/SES/BFRG/Red Cross)	16 Sept 21	Community Engagement Specialist
Website News	Fire Hazard Reduction Notice	17 Sept 21	Community Engagement Specialist
Social Media Advert	Fire Hazard Reduction Notice	17 Sept 21	Community Engagement Specialist
Social Media	Preparedness	17 Sept 21	Community Engagement Specialist
Social Media	Preparedness	23 Sept 21	Community Engagement Specialist
Social Media	Fire Hazard Reduction Notice	23 Sept 21	Community Engagement Specialist
Social Media	Expert post (DFES/SES/BFRG/Red Cross)	23 Sept 21	Community Engagement Specialist
Website News	EVENTS: Bickley Street Meet	25 Sept 21	Community Engagement Specialist
Street Meet letter box drop	EVENTS: Bickley Street Meet	25 Sept 21	Community Engagement Specialist
31 Social Media Event	EVENTS: Bickley Street Meet	25 Sept 21	Community Engagement Specialist
31 Website Event	EVENTS: Bickley Street Meet	25 Sept 21	Community Engagement Specialist
Social Media	EVENTS: Bickley Street Meet	25 Sept 21	Community Engagement Specialist
Durn SMART	Live Demo	26 Sept 21	BFRG / CESM / City EMS / Kalamunda VBFB

Page **5** of **13**

City of Kalamunda | Community & Engagement Plan

Social Media	Fire Hazard Reduction Notice	30 Sept 21	Community Engagement Specialist
Social Media	Preparedness	30 Sept 21	Community Engagement Specialist
Social Media	Burn SMART	30 Sept 21	Community Engagement Specialist
EDM Newsletter	Fire Hazard Reduction Notice / Preparedness / My Bushfire	30 Sept 21	Communications Advisor / Community Engagement Specialist
Newspaper Media Release	Full Page: Fire Hazard Reduction Notice	1 Oct 21	Communications Advisor / Community Engagement Specialist
Social Media	Fire Hazard Reduction Notice	1 Oct 21	Community Engagement Specialist
Social Media	EVENTS: Bickley Street Meet	2 Oct 21	Community Engagement Specialist
Social Media	Preparedness	7 Oct 21	Community Engagement Specialist
Social Media	Expert post (DFES/SES/BFRG/Red Cross)	7 Oct 21	Community Engagement Specialist
Social Media	Fire Hazard Reduction Notice	7 Oct 21	Community Engagement Specialist
Street Meet	Bickley	9 Oct 21	BFRG / CESM / City EMS / Kalamunda VBFB
Website News	EVENTS: Wattle Grove Street Meet	9 Oct 21	Community Engagement Specialist
Street Meet letter box drop	EVENTS: Wattle Grove Street Meet	9 Oct 21	Community Engagement Specialist
31 Social Media Event	EVENTS: Wattle Grove Street Meet	9 Oct 21	Community Engagement Specialist
31 Website Event	EVENTS: Wattle Grove Street Meet	9 Oct 21	Community Engagement Specialist
Social Media	EVENTS: Wattle Grove Street Meet	9 Oct 21	Community Engagement Specialist

Page **6** of **13**

City of Kalamunda | Community & Engagement Plan

Social Media	Burn SMART	14 Oct 21	Community Engagement Specialist
Social Media	Preparedness	14 Oct 21	Community Engagement Specialist
Social Media	EVENTS: Wattle Grove Street Meet	16 Oct 21	Community Engagement Specialist
Shopping Centre Engagement Booth	Kalamunda	19 Sept 21	City EMS / Community Engagement Specialist
Social Media	Preparedness	21 Oct 21	Community Engagement Specialist
Social Media	Waste	21 Oct 21	Community Engagement Specialist
Social Media	Expert post (DFES/SES/BFRG/Red Cross)	21 Oct 21	Community Engagement Specialist
Newspaper Media Release	Half Page: EVENTS: All upcoming event update	22 Oct 21	Communications Advisor / Community Engagement Specialist
Social Media Event	EVENTS: 2 x Seniors Tech Events	22 Oct 21	Community Engagement Specialist
31 Website Event	EVENTS: 2 x Seniors Tech Events	22 Oct 21	Community Engagement Specialist
Distribute flier	EVENTS: 2 x Seniors Tech Events	22 Oct 21	Community Engagement Specialist
Social Media	EVENTS: 2 x Seniors Tech Events	22 Oct 21	Community Engagement Specialist
Social Media	EVENTS: RUI	22 Oct 21	Community Engagement Specialist
Street Meet letter mailout	EVENT: Hawkesvale Reserve Info Session	9 Oct 21	Community Engagement Specialist
Street Meet	Wattle Grove	23 Oct 21	BFRG / CESM / City EMS / Welshpool FRS
Social Media	EVENTS: 2 x Seniors Tech Events	29 Oct 21	Community Engagement Specialist
Social Media	SM video post	29 Oct 21	Community Engagement

Page **7** of **13**

City of Kalamunda | Community & Engagement Plan

			Specialist /
			Specialist / communications Advisor
31 Social Media Event	EVENT: Hawkesvale Reserve Info Session	30 Oct 21	Community Engagement Specialist
Social Media	Hawkesvale Reserve Info Session	30 Oct 21	Community Engagement Specialist
□ RUI	Pickering Brook	31 Oct 21	DFES / BFRG / CESM / City EMS / Maddington FRS / Kalamunda VRFS / BFB
Social Media	SM video post	4 Nov 21	Community Engagement Specialist / communications Advisor
Social Media	Preparedness	4 Nov 21	Community Engagement Specialist
Social Media	Preparedness	4 Nov 21	Community Engagement Specialist
Social Media	Expert post (DFES/SES/BFRG/Red Cross)	4 Nov 21	Community Engagement Specialist
Social Media	Waste	4 Nov 21	Community Engagement Specialist
© Seniors Tech Event − Kalamunda Library	 Navigating Emergency WA and where to look for warnings, TFBs and Fire Danger Ratings Creating a My Bushfire Plan account, navigating through the plan and how to access on a mobile device. Navigating the City's website for bushfire safety information 	4 Nov 21	City EMS / CESM / BFRG
Seniors Tech Event – Woodlupine community Centre	 Navigating Emergency WA and where to look for warnings, TFBs and Fire Danger Ratings Creating a My Bushfire Plan account, navigating through the plan and how to access on a mobile device. Navigating the City's website for bushfire safety information 	5 Nov 21	City EMS / CESM / BFRG
Social Media	SM video post	11 Nov 21	Community Engagement

Page **8** of **13**

City of Kalamunda | Community & Engagement Plan

			Specialist /
			communications Advisor
Social Media	Burn SMART	11 Nov 21	Community Engagement Specialist
Social Media	SM video post	18 Nov 21	Community Engagement Specialist / communications Advisor
Social Media	Preparedness	18 Nov 21	Community Engagement Specialist
Social Media	Waste	18 Nov 21	Community Engagement Specialist
Social Media	Expert post (DFES/SES/BFRG/Red Cross)	18 Nov 21	Community Engagement Specialist
Shopping Centre Engagement Booth	Forrestfield	23 Nov 21	City EMS / Community Engagement Specialist
Social Media	Burn SMART	30 Nov 21	Community Engagement Specialist
Social Media	Expert post (DFES/SES/BFRG/Red Cross)	2 Dec 21	Community Engagement Specialist
Social Media	SM video post	2 Dec 21	Community Engagement Specialist / communications Advisor
Social Media	Waste	2 Dec 21	Community Engagement Specialist
Social Media	SM video post	9 Dec 21	Community Engagement Specialist / communications Advisor
Social Media	Preparedness	9 Dec 21	Community Engagement Specialist
Shopping Centre Engagement Booth	Kalamunda	14 Dec 21	City EMS / Community Engagement Specialist
Social Media	Expert post (DFES/SES/BFRG/Red Cross)	16 Dec 21	Community Engagement Specialist

Page **9** of **13**

City of Kalamunda | Community & Engagement Plan

Social Media	Waste	16 Dec 21	Community Engagement Specialist
Social Media	Preparedness	30 Dec 21	Community Engagement Specialist
Social Media	Waste	30 Dec 21	Community Engagement Specialist
Social Media	Expert post (DFES/SES/BFRG/Red Cross)	30 Dec 21	Community Engagement Specialist
Newspaper Media Release	Half Page: Preparedness	31 Dec 21	Communications Advisor / Community Engagement Specialist
Social Media	Preparedness	6 Jan 22	Community Engagement Specialist
Social Media	Waste	13 Jan 22	Community Engagement Specialist
Social Media	Expert post (DFES/SES/BFRG/Red Cross)	13 Jan 22	Community Engagement Specialist
Social Media	Preparedness	13 Jan 22	Community Engagement Specialist
Social Media	SM video post	13 Jan 22	Community Engagement Specialist / communications Advisor
Social Media	Waste	27 Jan 22	Community Engagement Specialist
Social Media	Expert post (DFES/SES/BFRG/Red Cross)	27 Jan 22	Community Engagement Specialist
Social Media	Preparedness	27 Jan 22	Community Engagement Specialist
Social Media	SM video post	13 Jan 22	Community Engagement Specialist / communications Advisor
Social Media	SM video post	3 Feb 22	Community Engagement Specialist / communications Advisor

Page **10** of **13**

City of Kalamunda | Community & Engagement Plan

	Social Media	Preparedness	3 Feb 22	Community Engagement Specialist
	Social Media	Expert post (DFES/SES/BFRG/Red Cross)	10 Feb 22	Community Engagement Specialist
	Social Media	SM video post	10 Feb 22	Community Engagement Specialist / communications Advisor
	Social Media	Expert post (DFES/SES/BFRG/Red Cross)	17 Feb 22	Community Engagement Specialist
	Social Media	Preparedness	17 Feb 22	Community Engagement Specialist
	Social Media	Expert post (DFES/SES/BFRG/Red Cross)	24 Feb 22	Community Engagement Specialist
	Social Media	Preparedness	24 Feb 22	Community Engagement Specialist
	Social Media	SM video post	3 March 22	Community Engagement Specialist / communications Advisor
	Social Media	Expert post (DFES/SES/BFRG/Red Cross)	3 March 22	Community Engagement Specialist
	Social Media	Expert post (DFES/SES/BFRG/Red Cross)	17 March 22	Community Engagement Specialist
	Social Media	SM video post	28 April 22	Community Engagement Specialist / communications Advisor
	Social Media	Burn SMART	28 April 22	Community Engagement Specialist
	Social Media	Burn SMART	12 May 22	Community Engagement Specialist
	Social Media	Burn SMART	26 May 22	Community Engagement Specialist
Phase 3: evaluation and reporting	All activities and feedback assessed	Collate Community feedback for Project Team and review engagement plan successes & challenges		EMS/Community Engagement Specialist

Page **11** of **13**

City of Kalamunda | Community & Engagement Plan

Evaluati Assessn		Internal presentations and release findings: Collate Community collaboration feedback for Project Team	EMS
Findings Council Endorse		Council Meeting	EMS
	nity ment Report ped and posted		Community Engagement Specialist

Page **13** of **13**